

Restaurant Cancellation Policy

The Whitebrook is a small independent restaurant and as such, our continued viability relies heavily on reservations being honoured by our guests or sufficient notice being given of any changes, therefore we respectfully ask that 72 hours' notice be given should you wish to cancel your booking. Failure to inform us within this time will result in a fixed charge of £110 per person for dinner reservations and £49 3 course or £68 5 course per person for lunch reservations being made to your credit/debit card. However, if we are able to resell your table we will be happy to refund the full amount.

Groups of more than 7 will require a deposit of 50% for dinner and lunch reservations at time of booking, deposit is non-refundable if your booking is cancelled after our 72 hour notice period. A reduction in numbers will also incur a charge of £25 per person.

Rooms Terms and Conditions

A £50 deposit (per room, per night) will be charged at the time of booking.

No further charge will be taken against your card unless you cancel or fail to arrive and we are unable to re-let the room.

Room Cancellation Policy

The Whitebrook is a small independent restaurant and as such, our continued viability relies heavily on reservations being honoured by our guests or sufficient notice being given of any changes.

2 Weeks or more notice:

We will either hold your deposit for an alternative date or refund it.

2 to 1 Weeks' notice:

Loss of deposit.

1 Weeks' notice:

Full rate of entire booking will be charged.

The deposit will be deducted from any cancellation charges.

However, if we are able to resell your room we will be happy to refund the full amount.

NEW YEAR'S EVE

For dinner reservations we will charge the full menu price per person in advance.

All room packages will be pre-paid at time of booking. There is a 28-day cancellation policy, if you cancel after this time then we will retain the prepayment as a cancellation fee.